

Dear Customers:

March 19, 2020

FE TRADE CO., LTD

## **Important Notice from Liquid Resins & A.C.T.**

Liquid Resins announced the following important notice about the spread of the coronavirus to their official distributors. The original text from Liquid Resins is published below:

To our valued customers,

On behalf of Liquid Resins & A.C.T., I am reaching out to assure you that the safety and well-being of our team members & our customers is our highest priority as we all work through the challenging times of life with the Coronavirus (COVID-19). We are closely monitoring the situation and following the guidance provided to us by the Centers for Disease Control, the World Health Organization and other medical professionals.

Here is what you can expect in the coming weeks while working with us:

The A.C.T. Team will continue to be here for you, but we have put procedures in place to help minimize the chances of contracting the Coronavirus. Preventative hygiene procedures have been implemented, and team members may elect to work from home. Please be patient as we work through this, but it should not impact any of our day-to-day business.

All Liquid Resins' products will be sanitized prior to shipping, and we've put additional procedures in place to keep from spreading any germs while always striving to maintain our own high standards. We plan to continue business as usual, but please contact your sales rep if you have any questions.

Please be assured we are doing everything in our power to keep our team members and customers safe in this difficult time. We will continue to monitor this situation and provide you with an update if our procedures change.

Thank you for doing business with us.

Sincerely,

Jim Pottorff  
President